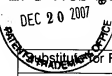


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Institution for Form PTO 1449

INFORMATION DISCLOSURE STATEMENT BY APPLICANT				Complete if Known	
				Application No.	10/724,955
(use as many sheets as necessary)				Filing Date	12/01/2003
				First Named Inventor	Renjith Ramachandran
				Art Unit	3691
				Examiner Name	Kalinowski, Alexander G
Sheet	1	of	2	Attorney Docket No.	1160215.0511786

U.S. PATENT DOCUMENTS					
Examiner Initials	Cite No.	DOCUMENT NUMBER	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number-Kind code ² (if known)			
	/J.P./	See Convergys Cross References Below			

FOREIGN PATENT DOCUMENTS						
Examiner Initials	Cite No.	Foreign Patent Document	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	T ⁶
		Country Code ³ -Number ⁴ -Kind code ⁵ (if known)				
		None				

OTHER PRIOR ART - NON-PATENT LITERATURE DOCUMENTS					
Examiner Initials	Cite No.	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published			T ⁶
		None			

CONVERGYS CROSS REFERENCES		
Examiner Initials	Cite No.	
/J.P./	1	U.S. Application Serial No. 10/190,728 filed 07/08/2002; Swarna (US 2004-0006608 A1)
/J.P./	2	Application for U.S. Application Serial No. 10/190,728
/J.P./	3	Information Disclosure Statement dated 07/08/2002 for U.S. Application Serial No. 10/190,728
/J.P./	4	Office Action dated 10/03/2005 for U.S. Application Serial No. 10/190,728
/J.P./	5	Information Disclosure Statement dated 03/27/2006 for U.S. Application Serial No. 10/190,728

 EXAMINER SIGNATURE /John Preston/ DATE CONSIDERED 02/25/2008


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INFORMATION DISCLOSURE STATEMENT BY APPLICANT <i>(use as many sheets as necessary)</i>			Complete if Known		
			Application No.	10/724,955	
			Filing Date	12/01/2003	
			First Named Inventor	Renjith Ramachandran	
			Art Unit	3691	
Examiner Name	Kalinowski, Alexander G				
Sheet	2	of	2	Attorney Docket No.	1160215.0511786

<i>/J.P./</i>  <i>/J.P./</i>	6	Office Action dated 05/02/2006 for U.S. Application Serial No. 10/190,728
	7	Office Action dated 01/26/2007 for U.S. Application Serial No. 10/190,728
	8	Office Action dated 09/07/2007 for U.S. Application Serial No. 10/190,728
	9	U.S. Application Serial No. 10/666,631 filed 09/18/2003; Birch (US 2005-0065879 A1)
	10	Application for U.S. Application Serial No. 10/666,631
	11	Information Disclosure Statement dated 09/18/2003 for U.S. Application Serial No. 10/666,631
	12	Office Action dated 07/26/2007 for U.S. Application Serial No. 10/666,631
	13	U.S. Application Serial No. 11/457,048 filed 07/12/2006; Irwin
	14	Application for U.S. Application Serial No. 11/457,048
	15	Information Disclosure Statement dated 07/31/2006 for U.S. Application Serial No. 11/457,048
	16	Information Disclosure Statement dated 02/22/2007 for U.S. Application Serial No. 11/457,048

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